Comments Report

TSS Summer	Aganay	Duranu	Ougstion	Commant
TSS Survey R_12ccN2EQRFzuncv	Agency Department of State	Under Secretary for Management	How satisfied are you with the exterior of your building and grounds?	Appearance of landscaping
R_12ccN2EQRFzuncv	Department of State	Under Secretary for Management	How satisfied are you with your personal workspace?	Other
R_12ccN2EQRFzuncv	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Other
R_12ccN2EQRFzuncv	Department of State	Under Secretary for Management	How satisfied are you with the noise levels in your workspace?	HVAC volume
R_12FIBXNqMqZUcvQ	Department of State	Under Secretary for Management	How satisfied are you with the appearance of the restrooms?	Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Cleanliness of restrooms; Fixtures and finishes; Odor; Plumbing issues (e.g., toilets, sinks leaking); Ventilation
R_12FIBXNqMqZUcvQ	Department of State	Under Secretary for Management	How satisfied are you with the temperature in your building?	Temperatures are inconsistent
R_12FIBXNqMqZUcvQ	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Ventilation
R_12FIBXNqMqZUcvQ	Department of State	Under Secretary for Management	How satisfied are you with the noise levels in your workspace?	Noise from building exterior (e.g., construction, trains, traffic, airplanes)
R_12FIBXNqMqZUcvQ	Department of State	Under Secretary for Management		Sometimes no heat in water. Problems with water. No paper towels in bathroom.

TSS Survey	Agency	Bureau	Question	Comment
R_12mqhOgG526MTIP	Department of State	Under Secretary for Management	How satisfied are you with the appearance of your building's common areas?	appears drab and old
R_12mqhOgG526MTIP	Department of State	Under Secretary for Management	Q26. Please provide any additional comments concerning your overall satisfaction.	Elevators are slow. Space appears not to be efficiently used.
R_12mqhOgG526MTIP	Department of State	Under Secretary for Management	How satisfied are you with the appearance of your building's common areas?	Condition of paint; Lighting in common hallways
R_1C7SnbecQcwxoaM	Department of State	Under Secretary for Management	How satisfied are you with the temperature in your building?	I can control the temperature in my own office.
R_1C7SnbecQcwxoaM	Department of State	Under Secretary for Management	Q26. Please provide any additional comments concerning your overall satisfaction.	There are conflicting messages about security. On one hand we are told that all individuals without badges require an escort and on the other custodial staff that do not have badges to enter the suites to perform their duties are constantly knocking on the suite doors for enterance and we are expected to let them in. We often do not know the individuals and have to take their word that they are delivering something or checking printers/toner/shredders, etc. They should recieve the appropriate badges and/or have an escort at all times.
R_1C7SnbecQcwxoaM	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Ventilation
R_1exGUZHYSJ82WnX	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with your personal workspace?	size
R_1exGUZHYSJ82WnX	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the temperature in your building?	frequent breakdowns

TSS Survey	Agency	Bureau	Question	Comment
R_1exGUZHYSJ82WnX	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the appearance of your building's common areas?	Plumbing issues (e.g., restrooms, water fountains leaking)
R_1exGUZHYSJ82WnX	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the appearance of the restrooms?	Availability of supplies (e.g., toilet paper, paper towels, soap, etc.)
R_1exGUZHYSJ82WnX	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the air quality in your building?	Ventilation
R_1exGUZHYSJ82WnX	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the amount of light in your workspace?	Lights are too bright in personal workspace
R_1exGUZHYSJ82WnX	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the noise levels in your workspace?	Noise from adjacent office spaces; Noise from adjacent persona workspace
R_1ff2eUflm6VSuBg	Department of State	Department of State	How satisfied are you with the exterior of your building and grounds?	rats in parking lot
R_1ff2eUflm6VSuBg	Department of State	Department of State	How satisfied are you with the temperature in your building?	common areas have no ventilation
R_1ff2eUflm6VSuBg	Department of State	Department of State		whoever sits at the cubicle outside of my office has coughing fits becuase the air quality is so bad
R_1ff2eUflm6VSuBg	Department of State	Department of State	Q26. Please provide any additional comments concerning your overall satisfaction.	We are not allowed to have paper towels, the hallways are a furnace during the summer and an ice box during the winter, elevators are not reliable, there is a constant smell of feces and urine coming from the pipes, this building cannot handle the network drops needed for a modern office building, parking behind the building is not sufficient, the handicap lifts always breakdown, the handicap stall door in the mens room on the 3rd floor won't open all the way, the handicap stall in the womens room on the 3rd floor won't stay closed.

TSS Survey	Agency	Bureau	Question	Comment
R_1ff2eUflm6VSuBg	Department of State	Department of State	How satisfied are you with the appearance of the restrooms?	Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Odor; Plumbing issues (e.g., toilets, sinks leaking); Ventilation
R_1ffKh4ZFB4e1UIU	Department of State	Under Secretary for Management	•	doors have gaps, toilet paper hard to get out of containers, no paper towels
R_1ffKh4ZFB4e1UIU	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	since they shut the windows, no ventilation, need to use the ac more
R_1ffKh4ZFB4e1UIU	Department of State	Under Secretary for Management	Q26. Please provide any additional comments concerning your overall satisfaction.	Very satisfied with workspace, only bathrooms could use improvement.
R_1ffKh4ZFB4e1UIU	Department of State	Under Secretary for Management	How satisfied are you with the appearance of the restrooms?	Aesthetics; Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Plumbing issues (e.g., toilets, sinks leaking); Ventilation
R_1ffKh4ZFB4e1UIU	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Odor; Ventilation
R_1jCczzrBK5DHRov	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Ventilation
R_1LAwc1Dfia4aNrs	Department of State	Department of State	How satisfied are you with your personal workspace?	space
R_1LAwc1Dfia4aNrs	Department of State	Department of State	How satisfied are you with the temperature in your building?	controlled
R_1LAwc1Dfia4aNrs	Department of State	Department of State	How satisfied are you with the amount of light in your workspace?	ok

TSS Survey	Agency	Bureau	Question	Comment
R_1LAwc1Dfia4aNrs	Department of State	Department of State	Q26. Please provide any additional comments concerning your overall satisfaction.	co worker's constant conversation cannot concentrate. We are too close.
R_1LAwc1Dfia4aNrs	Department of State	Department of State	How satisfied are you with the appearance of your building's common areas?	Cleanliness of building's common areas; Lighting in common hallways
R_1LAwc1Dfia4aNrs	Department of State	Department of State		Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Ventilation
R_1LAwc1Dfia4aNrs	Department of State	Department of State	How satisfied are you with the air quality in your building?	Ventilation
R_1LAwc1Dfia4aNrs	Department of State	Department of State	How satisfied are you with the noise levels in your workspace?	Noise from adjacent personal workspace
R_1lnOiJrOL37U8dH	Department of State	Department of State	How satisfied are you with your personal workspace?	No Fresh Air
R_1lnOiJrOL37U8dH	Department of State	Department of State	How satisfied are you with the exterior of your building and grounds?	Appearance of landscaping
R_1lnOiJrOL37U8dH	Department of State	Department of State	How satisfied are you with the appearance of your building's common areas?	Inadequate signage; Plumbing issues (e.g., restrooms, water fountains leaking)
R_1lnOiJrOL37U8dH	Department of State	Department of State	How satisfied are you with the temperature in your building?	Temperatures are inconsistent

TSS Survey	Agency	Bureau	Question	Comment
R_1lnOiJrOL37U8dH	Department of State	Department of State	How satisfied are you with the air quality in your building?	Ventilation
R_1M4IGCH7ByRMZ82	Department of State	Deputy Secretary for Management and Resources	Q26. Please provide any additional comments concerning your overall satisfaction.	The plumbing in this building is outdated, and the building itself has seen better days. The renovation to the building a couple of years ago was not well done.
R_1M4IGCH7ByRMZ82	Department of State	Deputy Secretary for Management and Resources		Appearance of building exterior
R_1M4IGCH7ByRMZ82	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the appearance of your building's common areas?	Cleanliness of building's common areas; Construction in building's common areas; Plumbing issues (e.g., restrooms, water fountains leaking)
R_1M4IGCH7ByRMZ82	Department of State	Deputy Secretary for Management and Resources		Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Plumbing issues (e.g., toilets, sinks leaking); Ventilation
R_1M4IGCH7ByRMZ82	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the temperature in your building?	Temperatures are inconsistent
R_1M4IGCH7ByRMZ82	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the air quality in your building?	Ventilation
R_1mq0CF2xqUyCZeR	Department of State	Under Secretary for Management	How satisfied are you with the temperature in your building?	One room AC unit broken for years
R_1mq0CF2xqUyCZeR	Department of State	Under Secretary for Management	How satisfied are you with the appearance of the restrooms?	Availability of supplies (e.g., toilet paper, paper towels, soap, etc.)

TSS Survey	Agency	Bureau	Question	Comment
R_1MThKQ3E9NVCL3M	Department of State	Department of State	How satisfied are you with the appearance of your building's common areas?	Never have paper towels
R_1MThKQ3E9NVCL3M	Department of State	Department of State	How satisfied are you with your personal workspace?	poor lighting
R_1MThKQ3E9NVCL3M	Department of State	Department of State	How satisfied are you with the air quality in your building?	We can't open windows
R_1MThKQ3E9NVCL3M	Department of State	Department of State	How satisfied are you with the exterior of your building and grounds?	Appearance of building exterior; Appearance of landscaping
R_1MThKQ3E9NVCL3M	Department of State	Department of State	How satisfied are you with the appearance of your building's common areas?	Construction in building's common areas
R_1MThKQ3E9NVCL3M	Department of State	Department of State		Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Odor; Ventilation
R_1MThKQ3E9NVCL3M	Department of State	Department of State	How satisfied are you with the temperature in your building?	Temperatures are inconsistent
R_1MThKQ3E9NVCL3M	Department of State	Department of State	How satisfied are you with the air quality in your building?	Ventilation
R_1MThKQ3E9NVCL3M	Department of State	Department of State	How satisfied are you with the amount of light in your workspace?	Inadequate lighting in personal workspace

TSS Survey	Agency	Bureau	Question	Comment
R_1Nw84WuxPDRaC9B	Department of State	Department of State	How satisfied are you with the appearance of the restrooms?	NO PAPER TOWELS
R_1Nw84WuxPDRaC9B	Department of State	Department of State	How satisfied are you with your personal workspace?	DUSTY
R_1Nw84WuxPDRaC9B	Department of State	Department of State	Q26. Please provide any additional comments concerning your overall satisfaction.	My biggest issue is "NO PAPER TOWELS IN THE BATHROOMS" I SHOULD'NT HAVE TO BRING PAPER TOWELS FROM HOME. I THINK THE CLEANING STAFF SHOULD VACUUM AT THE LEAST TWICE A WEEK AND THEY NEVER DUST.
R_1Nw84WuxPDRaC9B	Department of State	Department of State		Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Cleanliness of restrooms; Odor; Ventilation
R_1Nw84WuxPDRaC9B	Department of State	Department of State	How satisfied are you with your personal workspace?	Cleanliness of personal workspace (e.g. vacuuming)
R_1Nw84WuxPDRaC9B	Department of State	Department of State	How satisfied are you with the air quality in your building?	Ventilation
R_1Nw84WuxPDRaC9B	Department of State	Department of State	How satisfied are you with the amount of light in your workspace?	Inadequate lighting in building's common areas
R_1Nw84WuxPDRaC9B	Department of State	Department of State	How satisfied are you with the noise levels in your workspace?	Noise from building exterior (e.g., construction, trains, traffic, airplanes)
R_1oj1vMfUIVoPqhT	Department of State	Under Secretary for Management	you with the	It's extremely humid in the restrooms. The smell is terrible as well as the smell of the water. There are no napkins to dry our hands. Overall, the smell and humidty coming from the restroom is disgusting. Please do something about it.
R_1oj1vMfUIVoPqhT	Department of State	Under Secretary for Management		The air quality is poor in my office. Almost all of my coworkers cough due to the air.

TSS Survey	Agency	Bureau	Question	Comment
R_1oj1vMfUIVoPqhT	Department of State	Under Secretary for Management	Q26. Please provide any additional comments concerning your overall satisfaction.	Please note that my opinion about the cleanliness of the restrooms are not due to the janitors, but due to indviduals not flushing the toilet and trashing the area by leaving tissues all over the floor and on top of the toliet.
R_1oj1vMfUIVoPqhT	Department of State	Under Secretary for Management		Appearance of building exterior; Appearance of landscaping
R_1oj1vMfUIVoPqhT	Department of State	Under Secretary for Management		Aesthetics; Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Cleanliness of restrooms; Odor; Ventilation
R_1oj1vMfUIVoPqhT	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Ventilation
R_1owgC6sZU2NxicC	Department of State	Department of State	How satisfied are you with the exterior of your building and grounds?	Appearance of building exterior; Appearance of landscaping
R_1owgC6sZU2NxicC	Department of State	Department of State	How satisfied are you with the appearance of your building's common areas?	Plumbing issues (e.g., restrooms, water fountains leaking)
R_1owgC6sZU2NxicC	Department of State	Department of State		Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Cleanliness of restrooms; Odor; Ventilation
R_1owgC6sZU2NxicC	Department of State	Department of State	How satisfied are you with your personal workspace?	Cleanliness of carpets; Cleanliness of personal workspace (e.g. vacuuming)
R_1owgC6sZU2NxicC	Department of State	Department of State	How satisfied are you with the temperature in your building?	Building is too hot; Temperatures are inconsistent

TSS Survey	Agency	Bureau	Question	Comment
R_1owgC6sZU2NxicC	Department of State	Department of State	How satisfied are you with the air quality in your building?	Odor; Ventilation
R_1owgC6sZU2NxicC	Department of State	Department of State	How satisfied are you with the amount of light in your workspace?	Inadequate lighting in building's common areas
R_10xD0CoDdUfzdNK	Department of State	Department of State	How satisfied are you with the amount of light in your workspace?	Inadequate lighting in personal workspace
R_1QxTMN89UtrFkb1	Department of State	Under Secretary for Management		The air is foul and the vents need cleaned
R_1QxTMN89UtrFkb1	Department of State	Under Secretary for Management	How satisfied are you with the appearance of your building's common areas?	bad air and heating
R_1QxTMN89UtrFkb1	Department of State	Under Secretary for Management	How satisfied are you with your personal workspace?	The air coming out of the heating and cooling system is foul
R_1QxTMN89UtrFkb1	Department of State	Under Secretary for Management	How satisfied are you with the temperature in your building?	The sytems keep breaking down
R_1QxTMN89UtrFkb1	Department of State	Under Secretary for Management	Q26. Please provide any additional comments concerning your overall satisfaction.	We used to be able to open the windows and now they are screwed shut. Now the air in the building is very bad and everyone with allergies has problems. It's really bad for people with asthma like me.
R_1QxTMN89UtrFkb1	Department of State	Under Secretary for Management	How satisfied are you with the appearance of your building's common areas?	Plumbing issues (e.g., restrooms, water fountains leaking)

TSS Survey	Agency	Bureau	Question	Comment
R_1QxTMN89UtrFkb1	Department of State	Under Secretary for Management	How satisfied are you with the appearance of the restrooms?	Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Cleanliness of restrooms; Odor; Plumbing issues (e.g., toilets, sinks leaking)
R_1QxTMN89UtrFkb1	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Odor; Ventilation
R_2167pS5h6Bs06lq	Department of State	Under Secretary for Management		Appearance of building exterior; Appearance of landscaping
R_2167pS5h6Bs06lq	Department of State	Under Secretary for Management		Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Cleanliness of restrooms; Odor
R_2167pS5h6Bs06lq	Department of State	Under Secretary for Management	How satisfied are you with the temperature in your building?	Temperatures are inconsistent
R_2167pS5h6Bs06lq	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Odor; Ventilation
R_25ymM4QRY8XZB9o	Department of State	Department of State	How satisfied are you with the exterior of your building and grounds?	Appearance of building exterior; Appearance of landscaping
R_25ymM4QRY8XZB9o	Department of State	Department of State	How satisfied are you with the appearance of your building's common areas?	Construction in building's common areas
R 25ymM4QRY8XZB9o	Department of State	Department of State	How satisfied are you with your personal workspace?	Cleanliness of personal workspace (e.g. vacuuming)

R_2CWe7hxYnnz1OHa R_2CWe7hxYnnz1OHa R_2CWe7hxYnnz1OHa R_2CEEIty8E5FbbH R_2PcEEIty8E5FbbH R_2PcEEIty8E5	TSS Survey	Agency	Bureau	Question	Comment
R_2CWe7hxYnnz1OHB Department of State Department of State of State of State Department of State of State of State Availability of supplies (e.g., toilet paper, paper towels, soap, restrooms; Fixtures and finishes; Odor; ventilation R_2CWe7hxYnnz1OHB Department of State Department of State Department of State bepartment of State bepartment of State bepartment of State Department of State	R_2CWe7hxYnnz1OH9			satisfied are you with the appearance of your building's common	
R_2CWe7hxYnnz1OH9 Department of State Department of State satisfied are vou with the air quality in your building? Ventilation R_2PcEEIty8E5FbbH Department of State Department of State How satisfied are you with the exterior of your with the appearance of building and grounds? Condition of paint; Other, Plumbing issues (e.g., restrooms, of your with the appearance of building score of the partment of State R_2PcEEIty8E5FbbH Department of State Department of State How satisfied are you with the appearance of building score of the restrooms? Fixtures and finishes R_2PcEEIty8E5FbbH Department of State Department of State How satisfied are you with the appearance of building score of the restrooms? Fixtures and finishes R_2PcEEIty8E5FbbH Department of State Department of State How satisfied are you with the appearance of building score of the restrooms? Cleanliness of carpets; Condition of carpets R_2PcEEIty8E5FbbH Department of State Depart	R_2CWe7hxYnnz1OH9			satisfied are you with the appearance of the	etc.); Cleanliness of restrooms; Fixtures and finishes; Odor;
R_2PcEElty8E5FbbH Department of State Department Department of State Department of State Department Department Department of State Department	R_2CWe7hxYnnz1OH9			satisfied are you with the air quality in your	Ventilation
R 2PcEEIty8E5FbbHDepartment of StateDepartment of StateDepartment of StateDepartment of StateDepartment of StateDepartment of StateDepartment of StateHow satisfied are you with the appearance of the restrooms?Fixtures and finishesR 2PcEEIty8E5FbbHDepartment of StateDepartment of StateDepartment of StateHow satisfied are you with the appearance of the restrooms?Cleanliness of carpets; Condition of carpetsR 2PcEEIty8E5FbbHDepartment of StateDepartment of StateDepartment of StateHow satisfied are you with the of State on StateBuilding is too hot; Building is too cold tenique in your building?R 2PcEEIty8E5FbbHDepartment of StateDepartment of StateDepartment of StateHow satisfied are you with the altistified are you with	R_2PcEEIty8E5FbbH			satisfied are you with the exterior of your building and	Appearance of building exterior
R_2PcEElty8E5FbbH Department of State Department of State Satisfied are you with the appearance of the restrooms? Fixtures and finishes R_2PcEElty8E5FbbH Department of State Department of State Department of State How satisfied are you with your personal workspace? Cleanliness of carpets; Condition of carpets R_2PcEElty8E5FbbH Department of State Department of State Department of State How satisfied are you with the temperature in your building? Building is too hot; Building is too cold R_2PcEElty8E5FbbH Department of State Department of State How satisfied are you with the air quality in your your with the air quality in your your with the air quality in your Ventilation	R_2PcEEIty8E5FbbH			satisfied are you with the appearance of your building's common	
R_2PcEElty8E5FbbH Department of State Departme	R_2PcEEIty8E5FbbH			satisfied are you with the appearance of the	Fixtures and finishes
R_2PcEElty8E5FbbH Department of State Department of State Department of State Department of State R_2PcEElty8E5FbbH Department of State Departmen	R_2PcEEIty8E5FbbH			satisfied are you with your personal	Cleanliness of carpets; Condition of carpets
R 2PcEElty8E5FbbH Department Department of State of State satisfied are you with the air quality in your	R_2PcEEIty8E5FbbH			satisfied are you with the temperature in your	Building is too hot; Building is too cold
<u>-</u>	R_2PcEEIty8E5FbbH			satisfied are you with the air quality in your	Ventilation

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R_2PcEEIty8E5FbbH	Department of State	Department of State	How satisfied are you with the amount of light in your workspace?	Inadequate lighting in personal workspace
R_2PcEEIty8E5FbbH	Department of State	Department of State	How satisfied are you with the noise levels in your workspace?	Noise from adjacent office spaces
R_2QtS7Ype4yc0VzT	Department of State	Under Secretary for Management	How satisfied are you with the exterior of your building and grounds?	It is nondescript
R_2QtS7Ype4yc0VzT	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Humidity is a big problem. Too dry in winter and way too humid in summer.
R_2QtS7Ype4yc0VzT	Department of State	Under Secretary for Management	additional comments concerning your overall	I had a positive experience when trying to get the dangerously dry air addressed in winter, but my effort was unsuccessful. I saw all three individuals responsible for the building: the liaison from my organizational group (A/GIS/IPS - Crystal Abrams) plus the State Department Facilities Management officer responsible for SA-2, plus the representative of the landlord (SA-2 is a leased property.) All three were sympathetic, but they said nothing could be done. Here is a copy of the relevant correspondence, with names and positions included.\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\

Question

Comment

TSS Survey

Agency

Bureau

Comment
with Charles (the building manager) and Damien (the property supervisor). They informed me that they are unable to control
the humidity levels in SA-2 and suggested I contact Crystal Abrams to ensure that any personal humidifier I purchase meets
proper standards. We discussed options for reducing the temperature, and I was pleased to learn that the building in
general is heated to normal levels ranging from 68 to 71
degrees.\\\ was very impressed by the speed with which the
building lessor took action. Thanks for making this process go forward so smoothly!\\Regards,\\Anne
Oââ,¬â,,¢Leary\Reviewer\A/GIS/IPS/CR-MPD \Department of
State\SA-2 - #2152\515 22nd Street NW Suite 2100\Washington, DC 20522\202-261-8726 (x
48726)\olearyah@state.gov\\Official \UNCLASSIFIED\\From:
Leased Annex Service Calls \Sent: Thursday, December 08, 2016 10:54 AM\To: O'Leary, Anne H\Cc: Leased Annex Service
Calls\Subject: RE: Problems with temperature and humidity in
Suite 2100, SA-2\\Request was sent to the building lessor for action.\\Thank you,\\Britney K. Leak\Miracle Systems LLC,
Contractor\U.S. Department of State\Administrative Support
\FMS, Leased Annexes\2401 E Street, N.W.\Washington, D.C.
20037\Ph: 202-663-1955\\Official \UNCLASSIFIED\\From: O'Leary, Anne H \Sent: Thursday, December 08, 2016 10:23
AM\To: Leased Annex Service Calls\Cc: Kiser, Eugene
A\Subject: FW: Problems with temperature and humidity in Suite 2100, SA-2\\Good morning! Iââ,¬â,,¢ve learned from Mr. Kiser
that this is the proper way to direct my request. Please see the
message below, and let me know if you can help us.\\Thank you,\\Anne Oââ,¬â,,¢Leary\Reviewer\A/GIS/IPS/CR-MPD
\Department of State\SA-2 - #2152\515 22nd Street NW Suite
2100\Washington, DC 20522\202-261-8726 (x 48726)\olearyah@state.gov\\Official \UNCLASSIFIED\\From:
O'Leary, Anne H \Sent: Thursday, December 08, 2016 10:15
AM\To: Kiser, Eugene A\Subject: Problems with temperature and humidity in Suite 2100, SA-2\\Good morning, Mr. Kiser
ââ,¬â€œ\\I am writing to request your help in adjusting our
suiteââ,¬â,¢s temperature and humidity levels.\\According to a thermometer and hygrometer I have in my cubicle, the
temperature has been 80 degrees for the past few days. The
humidity has been down to 30% and appears to be heading
lower.\\l understand completely that individual preferences vary, but I believe that productivity suffers with temperatures this high.
Humidity levels below 40% are causing discomfort, dry skin, and
sinus problems for me and some of my colleagues. Everyone Iââ,¬â,,¢ve spoken to believes that it is too hot, and some even
switch the individual units to a/c during the day to cool off.\\I
understand that Department policy discourages use of small personal space heaters, and I assume that personal humidifiers
would also be discouraged. However, if it continues to be this
dry Iââ,¬â,¢m seriously considering bringing one in.\\Can you help? \\Thanks very much, \Anne Oââ,¬â,¢Leary\WAE
Reviewer\A/GIS/IPS/CR-MPD \Rm. 2152\x 48726\\Official
\UNCLASSIFIED\(END OF COPIED CORRESPONDENCE)\\Now it's summer and the temperature in
my cubicle is about 82 degrees with 50% humidity. So, it's
warmer than desirable (I find 73-77 degrees much better) and the humidity that I wish we had in the winter makes the high
interior temperature quite unpleasant. \\I want to emphasize that
all the individuals I contacted in the winter were very helpful, but I think the building is simply not designed for optimal balance
between energy expenditure and comfort. We don't need great
looking offices, and I'm a half time worker as a Re-employed
Annuitant so I really don't mind the weird layout or my cubicle. But the temperatures and humidity are my biggest
complaint.\\The second area of complaint is the decision to not
supply paper towels in the bathroom. I understand that someone caused a major problem in the past, but it's pretty severe to
punish everyone else. On my floor (the 2nd floor of SA-2)

TSS Survey

Agency

Bureau

Question

TSS Survey	Agency	Bureau	Question	Comment
				women just grab several toilet seat covers and use them instead of hand towels. This seems pretty crazy to me. I don't blame the landlord for not wanting to deal with another major and very unpleasant (filthy, from what I've been told) cleanup job, but I sure wish someone could have found the culprit rather than punishing the entire building's employees!
R_2QtS7Ype4yc0VzT	Department of State	Under Secretary for Management	How satisfied are you with the temperature in your building?	Building is too hot
R_2QtS7Ype4yc0VzT	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Ventilation
R_2uDrMISAn6GdsfL	Department of State	Under Secretary for Management	Q26. Please provide any additional comments concerning your overall satisfaction.	Its an old building and the staff work hard to keep it functioning.
R_2uDrMISAn6GdsfL	Department of State	Under Secretary for Management		Appearance of landscaping
R_2VKKDJIQ6mMkDCG	Department of State	Under Secretary for Management		condition of sidewalks
R_2VKKDJIQ6mMkDCG	Department of State	Under Secretary for Management	How satisfied are you with the temperature in your building?	poor ventilation in halls and bathrooms
R 2VKKDJIQ6mMkDCG	Department of State	Under Secretary for Management	How satisfied are you with the appearance of the restrooms?	Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Cleanliness of restrooms; Fixtures and finishes; Plumbing issues (e.g., toilets, sinks leaking); Ventilation
R 2VKKDJIQ6mMkDCG	Department of State	Under Secretary for Management	How satisfied are you with the temperature in your building?	Temperatures are inconsistent

TSS Survey	Agency	Bureau	Question	Comment
R_2VKKDJIQ6mMkDCG	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Ventilation
R_2VxW1Od9xdPZTKc	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with your personal workspace?	Awkward and uncomfortable furniture arrangement
R_2VxW1Od9xdPZTKc	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the exterior of your building and grounds?	Appearance of building exterior; Appearance of landscaping
R_2VxW1Od9xdPZTKc	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the appearance of your building's common areas?	Condition of paint; Construction in building's common areas; Lighting in common hallways; Lighting in common stairwells
R_2VxW1Od9xdPZTKc	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the appearance of the restrooms?	Aesthetics; Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Cleanliness of restrooms; Fixtures and finishes; Odor; Ventilation
R_2VxW1Od9xdPZTKc	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the temperature in your building?	Building is too hot; Temperatures are inconsistent; Building is too cold
R_2VxW1Od9xdPZTKc	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the air quality in your building?	Ventilation
R_31AzC8pNqWl7fit	Department of State	Department of State	Q26. Please provide any additional comments concerning your overall satisfaction.	I only work part-time - I share a space. It's OK.

TSS Survey	Agency	Bureau	Question	Comment
R_3EyCDT6xWBJdlyY	Department of State	Under Secretary for Management		Toiling in an open workspace makes it hard to complete tasks that require focus/concentration. This is especially bothersome when colleagues in neighboring cubicles have to make work-related telephone calls as part of their duties. It is also impossible to have private/personal conversations. Having a quiet room for phone calls is fine, but does not address the issue of needing to work without distractions on the computer at one's desk! It is time to rethink the open workspace plan.
R_3EyCDT6xWBJdlyY	Department of State	Under Secretary for Management	How satisfied are you with the appearance of your building's common areas?	Plumbing issues (e.g., restrooms, water fountains leaking)
R_3EyCDT6xWBJdlyY	Department of State	Under Secretary for Management		Aesthetics; Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Fixtures and finishes
R_3EyCDT6xWBJdlyY	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Ventilation
R_3EyCDT6xWBJdlyY	Department of State	Under Secretary for Management	How satisfied are you with the amount of light in your workspace?	Inadequate lighting in personal workspace
R_3gXecJqHVR1kYqc	Department of State	Under Secretary for Management	How satisfied are you with the appearance of your building's common areas?	elevators
R_3gXecJqHVR1kYqc	Department of State	Under Secretary for Management	How satisfied are you with the appearance of the restrooms?	no paper towels and slow hand dryers
R_3gXecJqHVR1kYqc	Department of State	Under Secretary for Management	Q26. Please provide any additional comments concerning your overall satisfaction.	,

TSS Survey	Agency	Bureau	Question	Comment
R_3gXecJqHVR1kYqc	Department of State	Under Secretary for Management	How satisfied are you with the appearance of your building's common areas?	Plumbing issues (e.g., restrooms, water fountains leaking)
R_3gXecJqHVR1kYqc	Department of State	Under Secretary for Management	How satisfied are you with the appearance of the restrooms?	Aesthetics; Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Plumbing issues (e.g., toilets, sinks leaking); Ventilation
R_3hywCZNORcc9oid	Department of State	Under Secretary for Management	Q26. Please provide any additional comments concerning your overall satisfaction.	The building really isn't suitable for an office space. The air quality if very poor, germs are consistently passed around due to the lack of ventilation. Bathroom water pressure is extremely low and the odor is very unpleasant. The condition of the building has gotten worse over the years that I've been here.
R_3hywCZNORcc9oid	Department of State	Under Secretary for Management		Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Odor; Ventilation
R_3hywCZNORcc9oid	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Ventilation
R_3JyGzd2BbT6f75s	Department of State	Under Secretary for Management	How satisfied are you with the appearance of the restrooms?	paper towels
R_3JyGzd2BbT6f75s	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	capacity
R_3JyGzd2BbT6f75s	Department of State	Under Secretary for Management		employees that spend more time talking loud on the phone and with each other
R_3JyGzd2BbT6f75s	Department of State	Under Secretary for Management	Q26. Please provide any additional comments concerning your overall satisfaction.	There are no paper towels in the rest rooms. The security is compromised because employees who have access to section's entry door but don't work in our work space wander in frequently. Some of these folks dare not wearing the required "IPS Employee" Green badge with them. When asked they say that it is on there desk because they only take the badge necessary to open doors and not the IPS Identifier media. I never see the uniformed DSS officers roaming as they do in HST and other annexes.

TSS Survey	Agency	Bureau	Question	Comment
R_3JyGzd2BbT6f75s	Department of State	Under Secretary for Management	How satisfied are you with the appearance of the restrooms?	Availability of supplies (e.g., toilet paper, paper towels, soap, etc.)
R_3JyGzd2BbT6f75s	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Odor; Ventilation
R_3JyGzd2BbT6f75s	Department of State	Under Secretary for Management	How satisfied are you with the noise levels in your workspace?	Noise from adjacent office spaces; Noise from adjacent persona workspace
R_3koeIUSmdpytgSI	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with your personal workspace?	Open concept and deteriorating partitions; non-access to storage space; bad lighting; poor ventilation, etc.
R_3koeIUSmdpytgSI	Department of State	Deputy Secretary for Management and Resources		Sealed windows, vent blowing directly on desks, allergens obvious from vents indicated by sneezing, etc.
R_3koeIUSmdpytgSI	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the amount of light in your workspace?	Cannot even replace burned out bulbs due to "budget" constraints
R_3koeIUSmdpytgSI	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the noise levels in your workspace?	Noise from miscellaenous office machines
R_3koeIUSmdpytgSI	Department of State	Deputy Secretary for Management and Resources	Q26. Please provide any additional comments concerning your overall satisfaction.	From a safety perspective, this building is a death trap. Narrow steep stairs. Broken treads on stairs. Egress from only one doo Sealed windows. Paper everywhere. Abandoned furniture in the halls. Elevators that are problematic. Office suites that are set ulike mazes. Fire warning systems that malfunction. Asbestos abatement has been done, but one would not really bet on othe environmental hazards having been addressed. Heating and cooling break down with some regularity. Heaven only knows about structural integrity, given age of the building and its various renovations. Seems to me that when I am in front of the elevators on the 8th floor the building sways. And all that does nto even begin to address the functionality of the space, which definitely problematic.
R_3koelUSmdpytgSl	Department of State	Deputy Secretary for Management and Resources		Appearance of building exterior; Appearance of landscaping

TSS Survey	Agency	Bureau	Question	Comment
R_3koelUSmdpytgSI	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the appearance of your building's common areas?	Condition of paint; Lighting in common hallways; Plumbing issues (e.g., restrooms, water fountains leaking)
R_3koelUSmdpytgSI	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the appearance of the restrooms?	Aesthetics; Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Fixtures and finishes; Odor; Plumbing issues (e.g., toilets, sinks leaking); Ventilation
R_3koelUSmdpytgSI	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the temperature in your building?	Temperatures are inconsistent
R_3koelUSmdpytgSI	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the air quality in your building?	Ventilation
R_3koelUSmdpytgSl	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the amount of light in your workspace?	Inadequate lighting in personal workspace
R_3koelUSmdpytgSl	Department of State	Deputy Secretary for Management and Resources		HVAC volume; Noise from adjacent office spaces; Noise from adjacent personal workspace
R_3KqJrZHHMR4xUxr	Department of State	Deputy Secretary for Management and Resources	Q26. Please provide any additional comments concerning your overall satisfaction.	The bathroom has an odor everyday all day. I am told it is from underground.
R_3KqJrZHHMR4xUxr	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the air quality in your building?	Odor
R_3nl2yZ7Oa0Y5w4T	Department of State	Under Secretary for Management	How satisfied are you with the appearance of your building's common areas?	inadequate clean air distribution

TSS Survey	Agency	Bureau	Question	Comment
R_3nl2yZ7Oa0Y5w4T	Department of State	Under Secretary for Management	How satisfied are you with your personal workspace?	windows are sealed & air conditioner does not ventilate outside air
R_3nl2yZ7Oa0Y5w4T	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Most personnel on the 1st floor have continual respiratory conditions
R_3nl2yZ7Oa0Y5w4T	Department of State	Under Secretary for Management	How satisfied are you with the noise levels in your workspace?	HVAC is outside of the 1st floor office space in back of building
R_3nl2yZ7Oa0Y5w4T	Department of State	Under Secretary for Management	Q26. Please provide any additional comments concerning your overall satisfaction.	Due to security concerns - all windows are sealed in SA-2. Consequently, this means that there are not any measures for a safe escape from the upper floors, and no ability to receive frest air in the building due to ineffective air conditioning units.
R_3nl2yZ7Oa0Y5w4T	Department of State	Under Secretary for Management	How satisfied are you with the exterior of your building and grounds?	Appearance of building exterior
R_3nl2yZ7Oa0Y5w4T	Department of State	Under Secretary for Management	How satisfied are you with the appearance of your building's common areas?	Pest control management; Plumbing issues (e.g., restrooms, water fountains leaking)
R_3nl2yZ7Oa0Y5w4T	Department of State	Under Secretary for Management	How satisfied are you with the appearance of the restrooms?	Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Odor; Plumbing issues (e.g., toilets, sinks leaking); Ventilation
R_3nl2yZ7Oa0Y5w4T	Department of State	Under Secretary for Management	How satisfied are you with the temperature in your building?	Temperatures are inconsistent
R_3nl2yZ7Oa0Y5w4T	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Ventilation

TSS Survey	Agency	Bureau	Question	Comment
R_3nl2yZ7Oa0Y5w4T	Department of State	Under Secretary for Management		HVAC volume; Noise from building exterior (e.g., construction, trains, traffic, airplanes)
R_3nVL6VWtHjL13dn	Department of State	Department of State	How satisfied are you with the appearance of your building's common areas?	Generally rundown
R_3nVL6VWtHjL13dn	Department of State	Department of State	How satisfied are you with your personal workspace?	Old junk barely improved by a coat of paint and a cheap carpet a few years ago
R_3nVL6VWtHjL13dn	Department of State	Department of State	Q26. Please provide any additional comments concerning your overall satisfaction.	A few years ago we had a run of clogged toilets. Since that time we have not had paper towels in the restrooms; the explanation is that people were flushing them and that caused the toilet clogs. Now we have nice looking stainless steel hand driers. They are worthless. The give forth a might roar, but take an extended period to dry one's hands. We should either have paper towels restored or installation of the Dyson hand dryers that actually work as do many/most of the restrooms in the Truman building.
R_3nVL6VWtHjL13dn	Department of State	Department of State	How satisfied are you with the exterior of your building and grounds?	Appearance of building exterior; Appearance of landscaping
R_3nVL6VWtHjL13dn	Department of State	Department of State	How satisfied are you with the appearance of your building's common areas?	Cleanliness of building's common areas; Plumbing issues (e.g., restrooms, water fountains leaking)
R_3nVL6VWtHjL13dn	Department of State	Department of State	How satisfied are you with your personal workspace?	Cleanliness of carpets
R_3nVL6VWtHjL13dn	Department of State	Department of State	How satisfied are you with the amount of light in your workspace?	Inadequate lighting in personal workspace
R_3nVL6VWtHjL13dn	Department of State	Department of State		HVAC volume; Noise from adjacent personal workspace; Noise from building exterior (e.g., construction, trains, traffic, airplanes)

TSS Survey	Agency	Bureau	Question	Comment
R_3P7SdZ9bYuopYY4	Department of State	Under Secretary for Management	How satisfied are you with the appearance of your building's common areas?	Condition of paint; Construction in building's common areas; Lighting in common hallways; Plumbing issues (e.g., restrooms, water fountains leaking)
R_3P7SdZ9bYuopYY4	Department of State	Under Secretary for Management	How satisfied are you with the appearance of the restrooms?	Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Odor; Plumbing issues (e.g., toilets, sinks leaking); Ventilation
R_3PMGxY8hElAEucs	Department of State	Department of State	How satisfied are you with the exterior of your building and grounds?	AC Units don't work well or are so loud that you can't hear people talking in meetings. The building is not handicap friendly.
R_3PMGxY8hElAEucs	Department of State	Department of State		Some AC and heat units are so loud that it is disruptive. Common areas are intolerable during summer (i.e. hot).
R_3PMGxY8hElAEucs	Department of State	Department of State	How satisfied are you with the temperature in your building?	Temperatures are inconsistent
R_3PMGxY8hElAEucs	Department of State	Department of State	How satisfied are you with the air quality in your building?	Ventilation
R_3PSJkNmPD4wjAAt	Department of State	Department of State	How satisfied are you with the temperature in your building?	Building is too hot; Temperatures are inconsistent
R_3PSJkNmPD4wjAAt	Department of State	Department of State	How satisfied are you with the air quality in your building?	Ventilation
R_3PSJkNmPD4wjAAt	Department of State	Department of State	How satisfied are you with the noise levels in your workspace?	Noise from adjacent office spaces; Noise from adjacent personal workspace

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R 3sjloQTr2zWindW	Department of State	Under Secretary for Management	Q26. Please provide any additional comments concerning your overall satisfaction.	In winter and early Spring, the air is usually warmer than needed, especially in the three-person cubicle in which I work and which has very little partitions between workers. In late Spring and Summer, the air conditioning is rather cool. I have very little space in which I can store the many boxes of case files I have on hand. Any problems are not the fault of the building management but stem from the nature of my assigned work tasks by my supervisers.
R 3sjloQTr2zWindW	Department of State	Under Secretary for Management	How satisfied are you with your personal workspace?	Cleanliness of personal workspace (e.g. vacuuming); Condition of paint
R 3sjloQTr2zWindW	Department of State	Under Secretary for Management	How satisfied are you with the temperature in your building?	Temperatures are inconsistent
R 3sjloQTr2zWindW	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Ventilation
R_3st63j3pkWuao7L	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the appearance of the restrooms?	Lighting
R_3st63j3pkWuao7L	Department of State	Deputy Secretary for Management and Resources		Old building, so folks have to manage their own a/c heating units. Too cold in summer.
R 3st63j3pkWuao7L	Department of State	Deputy Secretary for Management and Resources	Q26. Please provide any additional comments concerning your overall satisfaction.	Given the age of the building, issues like sometimes slow and broken elevators and imperfect carpeting are to be expected. However, women here should be offered either paper towels or *much* improved hand-dryers in their toilets. It is very annoying not to have either!! Not sure how the men feel. I haven't asked.
R_3st63j3pkWuao7L	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the exterior of your building and grounds?	Appearance of building exterior
R 3st63j3pkWuao7L	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the appearance of your building's common areas?	Cleanliness of building's common areas; Lighting in common hallways; Lighting in common stairwells

TSS Survey	Agency	Bureau	Question	Comment
R_3st63j3pkWuao7L	Department of State	Deputy Secretary for Management and Resources		Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Odor; Ventilation
R_3st63j3pkWuao7L	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the temperature in your building?	Temperatures are inconsistent
R_3st63j3pkWuao7L	Department of State	Deputy Secretary for Management and Resources		HVAC volume; Noise from adjacent office spaces; Noise from adjacent personal workspace
R_5ikHUAb4s0aKaRz	Department of State	Under Secretary for Management	Q26. Please provide any additional comments concerning your overall satisfaction.	SA-02 is falling apart! Everyday toilets are clogged, stall doors are falling off. Everyday there are temperature issues in the suites and common areas. When it rains, it floods, leaving horrible odors. SA-2 is a very poor excuse for a federal government building!
R_5ikHUAb4s0aKaRz	Department of State	Under Secretary for Management	How satisfied are you with the exterior of your building and grounds?	Appearance of building exterior; Appearance of landscaping
R_5ikHUAb4s0aKaRz	Department of State	Under Secretary for Management	How satisfied are you with the appearance of your building's common areas?	Cleanliness of building's common areas; Condition of paint; Construction in building's common areas; Lighting in common hallways; Lighting in common stairwells; Pest control management; Plumbing issues (e.g., restrooms, water fountains leaking)
R_5ikHUAb4s0aKaRz	Department of State	Under Secretary for Management	you with the	Aesthetics; Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Cleanliness of restrooms; Fixtures and finishes; Odor; Plumbing issues (e.g., toilets, sinks leaking); Ventilation
R_5ikHUAb4s0aKaRz	Department of State	Under Secretary for Management	How satisfied are you with your personal workspace?	Cleanliness of carpets; Cleanliness of personal workspace (e.g vacuuming); Condition of carpets; Condition of paint
R_5ikHUAb4s0aKaRz	Department of State	Under Secretary for Management	How satisfied are you with the temperature in your building?	Building is too hot; Temperatures are inconsistent; Building is to cold

TSS Survey	Agency	Bureau	Question	Comment
R_5ikHUAb4s0aKaRz	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Odor; Ventilation
R_5ikHUAb4s0aKaRz	Department of State	Under Secretary for Management	How satisfied are you with the amount of light in your workspace?	Inadequate lighting in building's common areas
R_5ikHUAb4s0aKaRz	Department of State	Under Secretary for Management	How satisfied are you with the noise levels in your workspace?	Noise from adjacent office spaces; Noise from adjacent persona workspace; Noise from building exterior (e.g., construction, trains, traffic, airplanes)
R_6PcLMqxOqZl1RN7	Department of State	Under Secretary for Management	How satisfied are you with the exterior of your building and grounds?	Appearance of building exterior; Appearance of landscaping
R_6PcLMqxOqZl1RN7	Department of State	Under Secretary for Management	How satisfied are you with the appearance of your building's common areas?	Cleanliness of building's common areas; Condition of paint; Construction in building's common areas; Lighting in common hallways; Lighting in common stairwells; Plumbing issues (e.g., restrooms, water fountains leaking)
R_6PcLMqxOqZl1RN7	Department of State	Under Secretary for Management	How satisfied are you with the appearance of the restrooms?	Aesthetics; Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Cleanliness of restrooms; Odor; Plumbing issues (e.g., toilets, sinks leaking); Ventilation
R_6PcLMqxOqZl1RN7	Department of State	Under Secretary for Management	How satisfied are you with the temperature in your building?	Building is too hot; Temperatures are inconsistent; Building is too cold
R_6PcLMqxOqZl1RN7	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Odor; Ventilation
R_6PcLMqxOqZl1RN7	Department of State	Under Secretary for Management	How satisfied are you with the amount of light in your workspace?	Inadequate lighting in building's common areas

TSS Survey	Agency	Bureau	Question	Comment
R_8xilRdvzZZYsZXj	Department of State	Under Secretary for Management	How satisfied are you with your personal workspace?	I am retiring soon so I really don't care
R_8xilRdvzZZYsZXj	Department of State	Under Secretary for Management	How satisfied are you with the amount of light in your workspace?	I have a couple bulbs turned off
R_8xilRdvzZZYsZXj	Department of State	Under Secretary for Management	How satisfied are you with the noise levels in your workspace?	I have a private office but people in cubicles complain about noise
R_8xilRdvzZZYsZXj	Department of State	Under Secretary for Management	Q26. Please provide any additional comments concerning your overall satisfaction.	Space in hallways outside of elevators is either extremely hot in the summer or extremely cold in the winter. That applies to restrooms too.
R_8xilRdvzZZYsZXj	Department of State	Under Secretary for Management	How satisfied are you with the appearance of the restrooms?	Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Cleanliness of restrooms; Odor; Plumbing issues (e.g., toilets, sinks leaking); Ventilation
R_8xilRdvzZZYsZXj	Department of State	Under Secretary for Management	How satisfied are you with the temperature in your building?	Temperatures are inconsistent
R_8xilRdvzZZYsZXj	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Ventilation
R_b3lha9sgVQjoL5L	Department of State	Department of State	How satisfied are you with the appearance of your building's common areas?	Sometimes smells of mildew
R_b3lha9sgVQjoL5L	Department of State	Department of State	How satisfied are you with the appearance of the restrooms?	we need paper towels

TSS Survey	Agency	Bureau	Question	Comment
R_b3lha9sgVQjoL5L	Department of State	Department of State	How satisfied are you with your personal workspace?	A/C not controlled
R_b3lha9sgVQjoL5L	Department of State	Department of State	How satisfied are you with the noise levels in your workspace?	University Frat house next door
R_b3lha9sgVQjoL5L	Department of State	Department of State	How satisfied are you with the appearance of your building's common areas?	Construction in building's common areas; Plumbing issues (e.g., restrooms, water fountains leaking)
R_b3lha9sgVQjoL5L	Department of State	Department of State		Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Fixtures and finishes
R_b3lha9sgVQjoL5L	Department of State	Department of State	How satisfied are you with the temperature in your building?	Temperatures are inconsistent
R_b3lha9sgVQjoL5L	Department of State	Department of State	How satisfied are you with the air quality in your building?	Ventilation
R_b3lha9sgVQjoL5L	Department of State	Department of State	How satisfied are you with the noise levels in your workspace?	Noise from building exterior (e.g., construction, trains, traffic, airplanes)
R_b7uX7AjlTgbUUlH	Department of State	Department of State	How satisfied are you with the exterior of your building and grounds?	Appearance of landscaping
R_b7uX7AjiTgbUUIH	Department of State	Department of State	How satisfied are you with the appearance of your building's common areas?	Pest control management

TSS Survey	Agency	Bureau	Question	Comment
R <u>b7uX7AjiTgbUUIH</u>	Department of State	Department of State	How satisfied are you with the temperature in your building?	Building is too cold
R_cYfscqWiCvY5wHL	Department of State	Department of State	How satisfied are you with the appearance of your building's common areas?	The elevators do not work well.
R_cYfscqWiCvY5wHL	Department of State	Department of State	How satisfied are you with the appearance of the restrooms?	Poor lighting in some Mens restrooms
R_cYfscqWiCvY5wHL	Department of State	Department of State	How satisfied are you with your personal workspace?	Terrible ventilation. Too hot.
R_cYfscqWiCvY5wHL	Department of State	Department of State	How satisfied are you with the temperature in your building?	Common areas near elevators are too hot.
R_cYfscqWiCvY5wHL	Department of State	Department of State		Poor air circulation. Central Air Conditioning would help. Many individual AC units barely function.
R_cYfscqWiCvY5wHL	Department of State	Department of State	Q26. Please provide any additional comments concerning your overall satisfaction.	My work station is located near the entrance door to our office suite. Consequently, I must frequently open the door to those who have no electronic badge access to the suite. It is a courtesy I am happy to provide, but can be very disrupting and annoying.
R_cYfscqWiCvY5wHL	Department of State	Department of State	How satisfied are you with the exterior of your building and grounds?	Appearance of building exterior
R_cYfscqWiCvY5wHL	Department of State	Department of State	How satisfied are you with the appearance of your building's common areas?	Lighting in common hallways; Plumbing issues (e.g., restrooms water fountains leaking)

TSS Survey	Agency	Bureau	Question	Comment
R_cYfscqWiCvY5wHL	Department of State	Department of State	How satisfied are you with the appearance of the restrooms?	Aesthetics; Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Fixtures and finishes; Odor; Plumbing issues (e.g., toilets, sinks leaking); Ventilation
R_cYfscqWiCvY5wHL	Department of State	Department of State	How satisfied are you with the temperature in your building?	Building is too hot; Temperatures are inconsistent
R_cYfscqWiCvY5wHL	Department of State	Department of State	How satisfied are you with the air quality in your building?	Ventilation
R_cYfscqWiCvY5wHL	Department of State	Department of State	How satisfied are you with the amount of light in your workspace?	Inadequate lighting in building's common areas
R_p3HoSTlagLkCRdD	Department of State	Under Secretary for Management	How satisfied are you with your personal workspace?	Need to vacuum more often and dust. No one ever dusts.
R_p3HoSTlagLkCRdD	Department of State	Under Secretary for Management		Appearance of building exterior
R_p3HoSTlagLkCRdD	Department of State	Under Secretary for Management	How satisfied are you with the appearance of the restrooms?	Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Odor; Plumbing issues (e.g., toilets, sinks leaking); Ventilation
R_p3HoSTlagLkCRdD	Department of State	Under Secretary for Management	How satisfied are you with your personal workspace?	Cleanliness of personal workspace (e.g. vacuuming)
R_p3HoSTlagLkCRdD	Department of State	Under Secretary for Management		Rats running in bushes and back of building
R_p3HoSTlagLkCRdD	Department of State	Under Secretary for Management	How satisfied are you with the appearance of the restrooms?	There are no paper towels in the restrooms. It is hot in the summer and cold in the winter. Restrooms often smell strongly of sewage.

TSS Survey	Agency	Bureau	Question	Comment
R_p9vz1n6d7z4fWbn	Department of State	Department of State	Q26. Please provide any additional comments concerning your overall satisfaction.	I would like paper towels in the restrooms
R_p9vz1n6d7z4fWbn	Department of State	Department of State	How satisfied are you with your personal workspace?	Other
R_p9vz1n6d7z4fWbn	Department of State	Department of State	How satisfied are you with the air quality in your building?	Ventilation
R_PGLfRLSZrFLOEG5	Department of State	Under Secretary for Management	How satisfied are you with the appearance of your building's common areas?	Construction in building's common areas
R_Pwh9TEQ2dMcp48p	Department of State	Under Secretary for Management	How satisfied are you with the appearance of your building's common areas?	Plumbing issues (e.g., restrooms, water fountains leaking)
R_Pwh9TEQ2dMcp48p	Department of State	Under Secretary for Management	How satisfied are you with the appearance of the restrooms?	Availability of supplies (e.g., toilet paper, paper towels, soap, etc.)
R_Pwh9TEQ2dMcp48p	Department of State	Under Secretary for Management	How satisfied are you with the temperature in your building?	Temperatures are inconsistent
R_rdUH1Pb8sgqpnl7	Department of State	Under Secretary for Management	How satisfied are you with your personal workspace?	IT access
R_rdUH1Pb8sgqpnl7	Department of State	Under Secretary for Management	How satisfied are you with the temperature in your building?	The a/c/heaters are a joke.

TSS Survey	Agency	Bureau	Question	Comment
R_rdUH1Pb8sgqpnl7	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Weekend heat
R_rdUH1Pb8sgqpnl7	Department of State	Under Secretary for Management	How satisfied are you with the amount of light in your workspace?	Inconsistent lighting
R_rdUH1Pb8sgqpnl7	Department of State	Under Secretary for Management		Appearance of building exterior; Appearance of landscaping
R_rdUH1Pb8sgqpnl7	Department of State	Under Secretary for Management	How satisfied are you with the appearance of your building's common areas?	Cleanliness of building's common areas; Inadequate signage; Pest control management; Plumbing issues (e.g., restrooms, water fountains leaking)
R_rdUH1Pb8sgqpnl7	Department of State	Under Secretary for Management	How satisfied are you with the appearance of the restrooms?	Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Cleanliness of restrooms; Plumbing issues (e.g., toilets, sinks leaking); Ventilation
R_rdUH1Pb8sgqpnl7	Department of State	Under Secretary for Management	How satisfied are you with your personal workspace?	Cleanliness of carpets; Cleanliness of personal workspace (e.g vacuuming); Condition of carpets
R_rdUH1Pb8sgqpnl7	Department of State	Under Secretary for Management	How satisfied are you with the temperature in your building?	Temperatures are inconsistent
R_rdUH1Pb8sggpnl7	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Ventilation
R_rdUH1Pb8sgqpnl7	Department of State	Under Secretary for Management	How satisfied are you with the noise levels in your workspace?	HVAC volume; Noise from adjacent personal workspace

TSS Survey	Agency	Bureau	Question	Comment
R_sNMaDiuqvzOlGQV	Department of State	Department of State	How satisfied are you with the appearance of the restrooms?	The cleaning staff is wonderful its the plumbing is horrible and smells even when nobody is there. and the employees mess up the bathroom
R_sNMaDiuqvzOlGQV	Department of State	Department of State	How satisfied are you with the temperature in your building?	its either extremly cold or hot the ac doesn't work properly
R_sNMaDiuqvzOlGQV	Department of State	Department of State	How satisfied are you with the air quality in your building?	too stuffy
R_sNMaDiuqvzOlGQV	Department of State	Department of State	Q26. Please provide any additional comments concerning your overall satisfaction.	the elevators are shot and I believe there is still mold under carpet.
R_sNMaDiuqvzOlGQV	Department of State	Department of State	How satisfied are you with the exterior of your building and grounds?	Appearance of landscaping
R_sNMaDiuqvzOlGQV	Department of State	Department of State	-	Cleanliness of restrooms; Odor; Plumbing issues (e.g., toilets, sinks leaking)
R_sNMaDiuqvzOlGQV	Department of State	Department of State	How satisfied are you with the temperature in your building?	Temperatures are inconsistent
R_sNMaDiuqvzOlGQV	Department of State	Department of State	How satisfied are you with the air quality in your building?	Odor; Ventilation
R_Tp8xHwNOX2yP3hv	Department of State	Department of State	How satisfied are you with your personal workspace?	leaks and poor AC

TSS Survey	Agency	Bureau	Question	Comment
R_Tp8xHwNOX2yP3hv	Department of State	Department of State	How satisfied are you with the temperature in your building?	common areas hot in summer, and freezing in winter, same with elevators
R_Tp8xHwNOX2yP3hv	Department of State	Department of State	Q26. Please provide any additional comments concerning your overall satisfaction.	no paper towels is ridiculous and the excuse should not be accepted by the government. Overall the building is not professional looking.
R_Tp8xHwNOX2yP3hv	Department of State	Department of State	How satisfied are you with the appearance of your building's common areas?	Condition of paint; Plumbing issues (e.g., restrooms, water fountains leaking)
R_Tp8xHwNOX2yP3hv	Department of State	Department of State	How satisfied are you with the appearance of the restrooms?	Aesthetics; Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Odor; Plumbing issues (e.g., toilets, sinks leaking); Ventilation
R_Tp8xHwNOX2yP3hv	Department of State	Department of State	How satisfied are you with the temperature in your building?	Temperatures are inconsistent
R_Tp8xHwNOX2yP3hv	Department of State	Department of State	How satisfied are you with the air quality in your building?	Odor; Ventilation
R_UDrpPN2dNcawFQR	Department of State	Under Secretary for Management	How satisfied are you with the appearance of your building's common areas?	water fountain broken on 4th floor
R_UDrpPN2dNcawFQR	Department of State	Under Secretary for Management	Q26. Please provide any additional comments concerning your overall satisfaction.	Please repair the water fountain on the 4th floor in SA-2. The taller of the two fountains has not functioned in over a year. The shorter of the two functions, but requires unhealthy bending to reach.

TSS Survey	Agency	Bureau	Question	Comment
R_UDrpPN2dNcawFQR	Department of State	Under Secretary for Management	How satisfied are you with the appearance of your building's common areas?	Plumbing issues (e.g., restrooms, water fountains leaking)
R_UDrpPN2dNcawFQR	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Ventilation
R_UDrpPN2dNcawFQR	Department of State	Under Secretary for Management	How satisfied are you with the noise levels in your workspace?	Noise from adjacent office spaces
R_UtKEWTuzv9JJWg1	Department of State	Department of State	How satisfied are you with the appearance of your building's common areas?	Pest control management
R_UtKEWTuzv9JJWg1	Department of State	Department of State		Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Ventilation
R_UtKEWTuzv9JJWg1	Department of State	Department of State	How satisfied are you with your personal workspace?	Cleanliness of personal workspace (e.g. vacuuming)
R_UtKEWTuzv9JJWg1	Department of State	Department of State	How satisfied are you with the temperature in your building?	Temperatures are inconsistent
R_UtKEWTuzv9JJWg1	Department of State	Department of State	How satisfied are you with the air quality in your building?	Ventilation
R_Uywz8k15D9JMNxv	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the appearance of your building's common areas?	Plumbing issues (e.g., restrooms, water fountains leaking)

TSS Survey	Agency	Bureau	Question	Comment
R_Uywz8k15D9JMNxv	Department of State	Deputy Secretary for Management and Resources		Cleanliness of restrooms; Fixtures and finishes; Plumbing issues (e.g., toilets, sinks leaking)
R_Uywz8k15D9JMNxv	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the temperature in your building?	Temperatures are inconsistent
R_Uywz8k15D9JMNxv	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the air quality in your building?	Ventilation
R_VUL5g1bVhEoltlL	Department of State	Department of State	How satisfied are you with the air quality in your building?	Ventilation
R_vwx5NgEb1w6Osyl	Department of State	Under Secretary for Management	How satisfied are you with the appearance of the restrooms?	Availability of supplies (e.g., toilet paper, paper towels, soap, etc.)
R_WcwebmxvFTVLnNv	Department of State	Under Secretary for Management	•	Individual office AC units, often the entire building loses AC when hot, system is too old
R_WcwebmxvFTVLnNv	Department of State	Under Secretary for Management	Q26. Please provide any additional comments concerning your overall satisfaction.	The building is just very old and not designed to accommodate the number of people we have. I am in a former conference room with two other employees because that is where they had space. The areas that important people would traverse are nice, the rest of the building is falling apart. The same sort of situation that many would ascribe to HST.
R_WcwebmxvFTVLnNv	Department of State	Under Secretary for Management		Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Plumbing issues (e.g., toilets, sinks leaking)

TSS Survey	Agency	Bureau	Question	Comment
R Wx6gx0cw8jqDAYN	Department of State	Deputy Secretary for Management and Resources	Q26. Please provide any additional comments concerning your overall satisfaction.	It is a constant annoyance that there is a policy in this building o not providing paper towels in the restrooms (men's or women's). The electric hand dryers sound like saturnn-V rockets, deafening the users and making noise through the walls into office space, and worse yet, they don't even dry your hands! Apperantly there was once an issue with laborers flushing paper towels down the toilets and clogging them. Those laborers have moved on. We want to have either our paper towels back or new, quieter, more effective electric dryers. \Concerning overall satisfaction, this building is a decent place to work but not as clean as it should be - recent carpet-cleaning and paint have helped - but more dusting and general tidying-up could be done. The tidyness issue is on the employees who do not keep their work or common spaces in order, a mangement issue for not requiring that and a facilites issue for not providing the furniture to organize the amount of paper we have to deal with. The person we report facilities issues to is cranky and prickly - discouraging requests for improvements. Thank you.
R_Wx6gx0cw8jqDAYN	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the appearance of your building's common areas?	Cleanliness of building's common areas; Plumbing issues (e.g., restrooms, water fountains leaking)
R_yn1dARrTez5BNUR	Department of State	Deputy Secretary for Management and Resources	Q26. Please provide any additional comments concerning your overall satisfaction.	Problem with delivery personnel not having cards to open doors, hence employees on the other sides of the doors have to open to the doors, then walk away from the personnel who might need escorts. Delivery personnel need S clearances so that they can deliver without bothering employees or requiring escorts.
R_yn1dARrTez5BNUR	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with the temperature in your building?	Building is too cold
R_yn1dARrTez5BNUR	Department of State	Deputy Secretary for Management and Resources	How satisfied are you with your personal workspace?	Lack of table space for files
R_z0duUQTifxBq0Kd	Department of State	Under Secretary for Management	you with the	Aesthetics; Availability of supplies (e.g., toilet paper, paper towels, soap, etc.); Cleanliness of restrooms; Fixtures and finishes; Odor; Plumbing issues (e.g., toilets, sinks leaking); Ventilation
R_z0duUQTifxBq0Kd	Department of State	Under Secretary for Management	How satisfied are you with the air quality in your building?	Ventilation

TSS Survey	Agency	Bureau	Question	Comment
R_z0duUQTifxBq0Kd	Department of State	Under Secretary for Management	How satisfied are you with the noise levels in your workspace?	Noise from adjacent office spaces; Noise from adjacent personal workspace; Noise from building exterior (e.g., construction, trains, traffic, airplanes)
R_2R4xh5vDpLvPDal	Department of State	Department of State	How satisfied are you with the exterior of your building and grounds?	Appearance of building exterior; Appearance of landscaping; Secondhand smoke at entrances
R 2R4xh5vDpLvPDal	Department of State	Department of State	How satisfied are you with your personal workspace?	Cleanliness of carpets; Cleanliness of personal workspace (e.g. vacuuming); Condition of carpets; Condition of paint